

Blackpool's leading Youth Charity

# CANDIDATE INFORMATION PACK

**Youth Support Worker** 



# ROLE PROFILE

#### Post:

Youth Support Worker

#### Salary:

£9.84 - £11.24ph (depending on experience/qualifications)

#### **Hours:**

25

#### **Location:**

Blackpool & Fylde Coast

#### **Reporting to:**

Relevant Manager



### **ABOUT THE BOATHOUSE YOUTH**

The Boathouse Youth currently works with children and young people aged 5 to 17, from socio-economically deprived communities across Blackpool, to help tackle the challenges they're experiencing.

Youth participation is at our heart.

We are a learning organisation whose evolution is only possible when our vision for youth participation is manifested through the progression of young people into key stakeholders.

Our commitment to relational longevity means that our partnership with young people, which exists throughout their whole childhood, creates a space in their lives where views can be expressed freely and received by audiences who not just have a responsibility to listen but are actively interested in doing so as a result of their own lived experiences.

We currently operate in two of the borough's "most deprived" communities: Bloomfield and Grange Park. In 2022, we worked with 1,138 individual children and young people attaining 32,000 attendances.

The Boathouse Youth is a product of its local communities' requirements. Our priority is to embrace those whose need is greatest, and location is paramount. We have chosen the Bloomfield ward and Grange Park council estate due to their unrivalled levels of deprivation within our town. More than 50% of the children residing in these areas are "living below the breadline". A complex variety of issues, associated with deprivation, contribute towards instability.

We have four programme areas each facilitating a variety of physical, creative and educational activities including centre based youth work, offsite visits and residential experiences. We also have a specialist programme for children with additional needs and disabilities. Our entire offer is fully funded and therefore free at the point of access.

Our team of highly skilled professionals interact with young people on a daily-basis to deliver well thought out programmes in an engaging way.

We aim to facilitate a safe space to improve mental well-being, promote positive behaviours, support educational growth and encourage a healthy lifestyle.

This helps young people become the best versions of themselves through increasing their aspirations and improving their relationships. Our ultimate aim is to break the cycle of deprivation and enable our young people to lead their best lives.

### **JOB SUMMARY**

As a Youth Support Worker you will work primarily in the evenings with the occasional weekend at one of our two youth centres located in the Grange Park Estate and Bloomfield Ward. You will be be responsible for supporting the delivery of all sessions, as well as managing behaviour and safeguarding. You will be part of the team running the programme.

Our Youth Services Team are at the very heart of what we do; they are on the front line! As a member of this team, you will be working directly with our young people, delivering a variety of sessions and activities that support the charity in meeting its core objective of:



Eat more healily during the school holidays.



Stay safe during the school holidays.



Be more active during the school holidays.



Increase knowledge of health & nutrition.



Participate in enriching activities.



Be more engaged with schools and services.



## **RESPONSIBILITIES**

#### Your main responsibilities will include:



- Participate in regular staff meetings:
  - Provide constructive feedback on proposed session plans and ideas.
  - Present your own ideas for provision delivery and improvement.
  - o Pro-actively discuss previous delivery with a view to improving next time.
- · Build and maintain genuine professional relationships with children and young people attending the provision.
- Support and/or manage the provision to which you are assigned including:
  - o Ensure you have full understanding of the session plan before you are required to deliver a programme.
  - o Ensure you have all of the required resources in place before you are required to deliver a programme.
  - Manage the group's behaviour effectively to ensure their safety and well-being is always protected.
  - Have fun and make sure others do, too!
- To complete a thorough and honest session report after every provision.
- Report any incidents, accidents, allegations or concerns in line with the relevant procedures.
- Have a good knowledge of the following documents:
  - Staff & Volunteer Handbook
  - Safeguarding Bundle
  - Health & Safety Policy
- Ensure that delivery sites are left clean and tidy at the end of each provision.
- Build and maintain effective relationships with staff, volunteers, parents and other stakeholders that are conducive to effective performance in your role.
- Develop and maintain a good knowledge of The Boathouse Youth.
- Professionally and proactively represent the organisation at all times.

#### Following instruction, other responsibilities may include:

- Attending one-to-one supervision meetings and annual appraisals.
- Cleaning and maintaining premises, vehicles and delivery areas.
- Working in partnership with other agencies.
- Other reasonable duties as advised.
- Other reasonable duties as advised.





### **PERSON SPECIFICATION**

The role requires a mutli-skilled individual who wholeheartedly believes in the work the charity undertakes and passionately wants to make a difference.

- You MUST be a positive role-model. This means you need to be a person of honesty, integrity and good standing. You should be well-presented, well-mannered and well behaved.
- You're a natural with all people! You understand how to engage them in all levels of conversation and relate to them on a personable level whilst maintaining a professional dignity.
- · You have a good understanding of modern technology including smart phone applications, internet-based software and the basic Microsoft Office programmes.
- You have a POSITIVE and "can do" attitude to everything in life. You want to continually improve yourself and others. You accept feedback/support and help.
- You are GREAT FUN 99% of the time! Our young people want infectious laughs, contagious smiles and lots of energy. We are their favourite thing!

#### **ESSENTIAL**

- An understanding of the issues and challenges faced by the children, young people and families living in Blackpool and Fleetwood.
- Experience of working at ground level with children, young people and families in a community setting.
- Experience of delivering educational and/or recreational activities to children and young people.
- Ability to work with large groups of children and young people in a fast paced environment.
- Great communication skills and the ability to work in a team.

#### **DESIRABLE**

- Level 2 Safeguarding and Basic First Aid training
- Relevant Level 3 Qualification or higher in working with children and young people. (Highly Desirable: Level 3 in Youth Work Practice).
- Other relevant qualifications i.e. Dance, Performing Arts, Outdoor Ed etc.
- Experience of working in the charity sector.

### **HOW TO APPLY**

To apply for this role, please complete our online application form (thebhy.co.uk/application), or you can send a copy of your CV and Covering Letter to sarah@thebhy.co.uk

Please email any enquiries to sarah@thebhy.co.uk

Please note: We reserve the right to close the application process at anytime and therefore encourage early applicants.



### **EMPLOYMENT BENEFITS**

Use of Apple MacBook

Personal Development

Regular workplace social events like Tough Mudder and our annual Staff Residential

Wellbeing support - An additional 3 wellbeing days.



# **SAFEGUARDING**

The Boathouse Youth is committed to the effective Safeguarding of its Young People. This post will be recruited in accordance with the NSPCC's guidance on safer recruitment. This includes a thorough interview, scruity of former employment, a requirement for references and an Enhanced DBS check.





# **OUR VALUES** LOVE.RESPECT.DISCIPLINE

- Love. We create and sustain human relationships with dignity. We believe in equity, equality and goodwill.
- Respect. We give consideration and recognition to every individual's intrinsic value as a human being. We place welfare above all else.
- Discipline. We practice and promote good human behaviour to improve society and make it a better place for everyone to live and work.

### **OUR MISSION**

## TO BREAK THE CYCLE OF DEPRIVATION

The Boathouse Youth aims to break the cycle of deprivation for children, young people and their families in Blackpool. We do this by removing barriers and creating opportunities that are engaging, relevant to their developing needs and enable positive relationships to form, so that every young person is able to realise their own potential.

### **OUR APPROACH**

# PLACE. PRICE. PROFESSIONALS. PROVISION

We aim to deliver a preventative approach that targets those whose need is greatest. We have identified that the children, young people and families we serve need four main things, as outlined in the diagram below.

30,590

attendances were recorded in 2022

1,138

individual young people benefited in 2022

sessions were delivered throughout 2022

8,000

children and young people are currently living in poverty







# **OUR CURRENT LOCATIONS**





# PENDING...









**Fleetwood Youth Centre** 

# We also work closely with partner schools:





Thames Primary Academy Severn Road, FY4 1EE



Blackpool Gateway Academy Seymour Road, FYI 6JH



**Christ the King Catholic** Academy Rodwell Walk, FY3 7FG



Boundary Primary School Dinmore Avenue, FY3 7RW



St Mary's Catholic Academy St Walburgas Rd, FY3 7EQ



**Layton Primary School** Meyler Ave, FY3 7DX



For more detailed information on anything in this document please contact us



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